SoftLink International

Bridging the Gap between Healthcare and IT

Healthcare Automation | Image Management | Electronic Medical Records

SoftLink International

SoftLink International is a technologically acclaimed company based in India and USA with global presence. Founded in 1997, Softlink enjoys technology partnerships with leading companies in healthcare and IT. In more than two decades of Product innovation and R&D, it has garnered a large customer base of healthcare institutions in 15 countries.

SoftLink focuses on three key areas of Healthcare Automation, Image Management and EMR by providing software products and turnkey solutions.

Healthcare Automation

SoftLink HIT solutions encompass entire gamut of hospital workflow right from admission to discharge with an aim to improve everyday business processes, optimal utilization of resources, enhance clinical as well as patient experience. SoftLink provides an enterprise-wide comprehensive, integrated platform with an end-to-end Hospital Information System with IPD, OPD, Scheduling, Materials Management and all other operations; it seamlessly integrates with Finance, Stores, Pharmacy, Blood Bank, Clinical Subsystems, RIS and PACS.

Image Management

SoftLink's Image Management Portfolio is a thoughtfully construed enterprise suite to address the anytime, anywhere availability of Medical Images and Reports to doctors and patients in an efficient, secured and intelligent manner. With a variety of implementation models in the form of Public and Private Clouds, multi-tenant SaaS or distributed PACS with VNA and zero-footprint Viewer, these solutions can fit one and all. With specialised viewers for Cardiology, Radiology and Echocardiography, SoftLink can provide enriched visualization experience with analysis and quantification tools that go well beyond routine PACS viewers.

Electronic Medical Records

SoftLink's EMR has been created and curated for each speciality to provide health-related information of a patient that can be accessed by all stake holders within health care organization and beyond, thereby improving workflow, accessibility of data, enhancing quality of patient care as well as safety. It has been designed with extensive research as well as interactions with eminent clinicians in respective disciplines to have in-depth repository of clinical information. With an excellent UI/UX design it allows, single-point access to new and past patient information, such as diagnosis, risk factors, lab results, allergies, medications, vitals, patient images among others. With CPOE and CDSS at the backbone, it helps in improving compliance with best practices.

EFFICIENCY & PRODUCTIVITY

User friendly interface and integrated approach allows patient information and images to travel across various departments within the hospital delivering faster care to patients, saving valuable time of doctors and facilitates cost savings for hospital as well as patients. This approach also results in excellent care with shortest wait times, improves billing cycles and faster discharges, which in turn allow higher volumes of patients to be handled with same bed strength and infrastructure giving a better RoI to hospitals.

PAPERLESS & FILMLESS

Enterprise wide automation allows clinical information as well as images to travel across the hospital giving doctors requisite data and visualization of diagnostic images as and when they need them to discharge their duties. Bouquet of clinical viewers for cardiology, radiology and echocardiography gives enriched viewing experience and reduce usage of films if not eliminate them altogether.

INFORMED DECISIONS

Solutions designed by SoftLink are standards based as well as they take best practices into account such as IHE, HL7, VNA making patient information and images available across the hospital campus and beyond giving a 360 degree view to physicians to make informed yet prompt decisions.

The enterprise wide implementation covers Finance, Material Management and Revenue Cycle, which gives top management all data points to make decisions with insight.

DATA INTEGRITY & CONSISTENCY

Data Integrity and Consistency are backbones of any healthcare IT product architecture and SoftLink gives it prime importance by leveraging best of breed relational databases and software engineering processes to ensure them. Quality Management at various stages of product development ensures that quality is "built in" and not "tested in"!

ISO 9001:2015 FDA REGISTERED ICD-10 INTERNATIONAL CLASSIFICATION OF DISEASES AMA cpt DICOM Digital Imaging and Communications in Medicine HL7 INTERNATIONAL IHE Integrating the Healthcare Enterprise HIPAA COMPLIANCE

PATIENT & USER EXPERIENCE

SoftLink's well designed hospital automation products cater to 360° view of patient care including follow ups, appointment scheduling, reminders, queue management, reports delivery thru web and many value added interactions to give a welcomed as well as concerned feel, thus improving goodwill and brand visibility amongst patients and doctors.

FUTURISTIC & VERSATILE

SoftLink brings over two decades of experience and expertise in clinical environments with refined product ideas, architecture, look and feel as well as completeness of features in any solution. Our product designs tend to deliver beyond expectations and requirements of physicians across clinical disciplines as well as geographies.

Due care is taken in design and architecture of the products to adapt them to newer generation of technologies and framework; additionally, value added services ensure smooth transition from one product version to another reducing Total Cost of Ownership (TCO) significantly.

1997 Founded & Released flagship product HeartCare Plus

1999 Released HCP DICOM Viewer v1.0

2000 Enterprise Cardiac Imaging Network Launched

2002 Established US Operations

2003 Received US FDA 510K Certification for PACS

2004 Built World Class, State-of-the-art Corporate Office cum ODC

2005 Deployed Enterprise CVIS–PACS at Mount Sinai Health System, New York

2006 Achieved US$ 1 Million in Revenue Milestone

2009 Released Imagine RIS–PACS for Radiology

2012 Released 5th Generation CVIS–PACS

2015 Launched SoftLink Products on Cloud

2016 HCP Registry Suite (EP and Cath) ISO 9001–2015

2017 Launched SoftLink Cloud and Framework

2018 Echo Reporting System with EchoPACS

2019 Launch of nxtGen Imagine Enterprise Suite

2020 Launch of SoftLink TeleHealth Platform